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Code No. : 32216

VASAVI COLLEGE OF ENGINEERING (Autonomous), HYDERABAD

B.E. III Year II-Semester Main Examinations, May-2017

Human Values and Professional Ethics-II

(EEE, ECE & Mech. Engg.)

Time: 3 hours

Max. Marks: 70

- Note: i) Answer ALL questions in Part-A and any FIVE from Part-B
ii) Answer questions in Part-A in about 40-50 words each
iii) Answer each question in Part-B in about 200-250 words.

Part-A (10 × 2 = 20 Marks)

1. What is the difference between need and greed?
2. What is real self and Ideal self?
3. Why do rights and responsibilities go hand in hand?
4. Civic sense is the need of the hour. What is the meaning of civic sense?
5. What is the difference between empathy and sympathy?
6. Why is stress important?
7. Is failure the stepping stone to success?
8. Mention three characteristics of people with low emotional intelligence.
9. Which model is used as a self awareness tool?
10. Pride results in one's own destruction. Explain with an example.

Part-B (5 × 10 = 50 Marks)

(All bits carry equal marks)

11. a) Revathi is the newly appointed HR manager. She is supposed to counsel employees who have personal and professional problems. However, Revathi herself, unable to manage her personal problems is frequently getting into verbal disputes with her boss. Her workload in her company has also increased significantly. She is unable to meet deadlines, and has got into an argument. She does not normally lose her temper so easily, and is shocked at her reactions of late. She knows that she herself needs help.
i) **What kind of help would you advise her?**
(1) attend anger management classes (2) meet a counsellor (3) quit her job
ii) **Which two options should she choose and why?**
- b) Hari had a clear vision when he began as Deputy Principal at an International School. His background in Information Communications Technology (ICT) teaching and sales had given him the opportunity to see ICT in practice in a range of schools. He promptly began to implement a range of new technology measures including computers, interactive whiteboards, a new school website, a student management system, and a wireless connection. On reflection, Hari thinks that he brought in the changes too quickly. The technical nature of ICT means that staff require in-depth support, and he now recognises the importance of ensuring that teachers understand the purpose of any change implementation.
How should he motivate his staff as a leader?
12. a) An employee reported that some things had gone missing from her workstation recently – some tools and a few personal belongings. The team leader assumed that the site cleaners were responsible as the items had been taken overnight and the contractors had employed some casual workers over that period of time. The manager of the cleaning firm was approached and informed that he needed to take responsibility for the actions of his staff members, but unfortunately, the thefts increased and the contractor was replaced.
i) **How could you have addressed the problem differently?**
ii) **Would you dismiss the contractor?**
- b) “Code of ethics is essential for every profession” How does it help the professional achieve his / her goals?

13. a) "Stress is good as it keeps one in check." Explain with one example the meaning of good stress and bad stress.
- b) What are the basic needs according to Maslow's hierarchy of needs that if fulfilled can help us realise our true potential?
14. a) Why do we FEAR FAILURE? Is it because of PRIDE or is it because of what others will think and/or say about us? Justify your answer with an example.
- b) You had a chance to get a job in a government organisation without an interview. The condition is that you should pay a bribe of Rs. One lakh to the panellists. There are other candidates who are ready and willing to pay the bribe and get the job. This is a moral dilemma.

What would you do?

15. a) Emotional intelligence consists of (A) Self-awareness and self regulation (B) Social awareness or social skill (C) Relationship management behaviour.

Give an example for any one of the choices given. (A, B, C).

- b) People with average IQ but good EQ have been found to be more successful. Do you agree with this statement?

Give an example to support your case.

16. a) What is the third factor, in addition to Attitude and Skills, responsible to become an effective professional?

- b) When I was in high school, I was what you would call a lazy student. Studying, doing my homework, preparing for exams – none of these were activities I was particularly good at. My father would often say that I lacked "Sitzfleisch," a German word that translates to "sitting meat" and refers to the capability of sitting down and getting your work done. When I reached 11th grade, however, everything changed. I met a teacher who visibly cared about his subject, Biology, and what he taught actually interested me. I, then, became a systematic learner.

Is laziness a trait that one can get rid of over time?

17. Answer any *two* of the following:

There is no denying the fact that many Indians lack basic civic sense. Whether it is on roads, bus stops, ticket queues or any public place for that matter, people have absolutely no respect for public property.

And this sad state of carelessness is not just limited to a certain class of people. We have seen rich educated folks in their BMWs spitting, littering on roads, people in 5-7 star hotels lacking basic phone sense. And when you take the same bunch of "educated" people and put them in a foreign country, they will be at their best behaviour. Whenever there are problems with garbage, for example, a Dengue outbreak, people quickly blame some politician or civic body. Why don't we as a society take some steps to make these civic bodies or politicians work?

So the questions are:

- a) **Why do we lack civic sense? How did our society devolve to this state?**
- b) **What do you think are the possible realistic solutions?**
- c) **How can you incorporate civility?**